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DIVISION OF HEALTH CARE FINANCING AND POLICY
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Nevada Medicaid – Recipient's Dental FAQs

Q: Does my Managed Care Organization (MCO), aka Health Plan, offer dental services?

A: Nevada Medicaid recipients who are enrolled in a MCO and live in urban Clark and Washoe counties will have their dental services managed by a Dental Benefits Administrator (DBA), which is LIBERTY Dental Plan of Nevada, Inc. (LIBERTY).

Nevada Medicaid offers dental services to all Medicaid recipients *not enrolled* in an MCO/DBA through the Fee for Service (FFS) delivery model.

Q: What dental services are covered?

A: Nevada Medicaid covers dental services individuals 20 years of age or younger. Coverage for individuals over the age of 21 is limited to emergency extractions, pain management, and may also be eligible to receive dentures and partials under certain conditions. Pregnant women will also have additional dental coverages.

Q: How can I access my dental services?

A: Recipients with MCO coverage will go through LIBERTY Dental. If you are in an MCO, you can contact LIBERTY at 888- 401-1128 from 5:00 am - 5:00 pm or by visiting:
<https://client.libertydentalplan.com/NVMedicaid>.

Recipients who are not in an MCO will receive benefits through the FFS delivery model.

Q: Can I keep my current dental provider?

A: For LIBERTY members, if your dental provider is currently enrolled in Nevada Medicaid *and* is in the LIBERTY network, you will be able to keep your dentist even if you switch to another medical MCO. For FFS members, if your dentist is currently enrolled in Nevada Medicaid, you will be able to keep your dentist.

Q: How can I find a dental provider?

A: You can find a dentist by using the Medicaid or LIBERTY Online Portals.

- If you **are NOT** enrolled in an MCO, you can find a provider by using the Medicaid (FFS) Online Portal at:

<https://www.medicaid.nv.gov/hcp/provider/Resources/SearchProviders/tabid/220/Default.aspx>

- If you **ARE** enrolled in an MCO, you can find a provider by calling LIBERTY at 888-401-1128 or visiting the member tab of their Online Portal at:

<https://client.libertydentalplan.com/NVMedicaid>

Q: Are referrals for specialty care required?

A: Yes. Specialty care referrals are required for endodontists, oral surgeons, or periodontists.

Q: Does my MCO cover Orthodontic dental services?

A: The DBA will provide all covered medically necessary dental services except for orthodontic services, which are covered under FFS.

Q: Can the client be a beneficiary of more than one plan? How is the Coordination of Benefits handle for the Nevada Medicaid Program?

A: Yes, Nevada Medicaid is the payer of last resort and is a secondary option to most plans.

Q: If I have any questions regarding my dental services, who should I contact?

A: If you **are NOT** enrolled in an MCO, please call the Medicaid District Offices with questions.

- Carson City Office: 775-684-3651
- Reno Office: 775-687-1900
- Elko Office: 775-751-1101
- Las Vegas Office: 702-668-4200

If you **ARE** enrolled in an MCO, contact LIBERTY at 866-609-0418 or go to their website at: <https://client.libertydentalplan.com/NVMedicaid>.